

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Therapy
Skills Category	Environmental Safety for Falls Prevention and Functional Living
Skills Standard Title	Propose Suggestions to Address Safety Concerns
Skills Standard Descriptor	Propose and implement as prescribed by therapist, practical suggestions to address the risk situation and report to relevant personnel in a timely manner.
Skills Proficiency Level	Level 2 <i>Previously 'Intermediate' under CCSSF</i>
Source Code	CCSSF-T-ESFFPAFL-3002-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Safety concerns – barricade, signboards, notification • Practical suggestions to address safety concerns on: ○ feasibility ○ noise ○ construction work ○ timing of work to be done ○ costing ○ building control authority (BCA) approval • Writing skills • Environmental conditions: ○ Wet floor ○ Poor lighting ○ Block passages • Client condition: ○ Old ○ Sick ○ Handicapped • Safety equipment/items such as: ○ torchlight ○ safety footwear ○ no loose clothing • Person reporting to: ○ Therapist • Organisational policies relating to: ○ addressing safety concerns for falls prevention and functional living ○ Communicating with client ○ Taking immediate actions ○ Assisting in interventions in consultation with qualified personnel ○ Reinstating all tools and equipment used • Provisions of National Infection Prevention and Control Guidelines for Long-Term Care Facilities (2018), which may include (not limited to): ○ Use of personal protective equipment ○ Hygiene practices ○ Handling patients with infection ○ Outbreak

	○ Hand hygiene ● Relevant legal and/or industrial requirements in relation to support care functions, which may include: ○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health) ○ Allied Health Professions Council (AHPC) guidelines on supervision and delegation of tasks to therapy support staff
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: ● Greet client in accordance with organisational policies and procedures. ● Seek inputs from client on his/her suggestions to address safety concerns. ● Discuss safety concerns identified by client in consultation with relevant professional healthcare professional. ● Propose practical suggestions to address safety concerns in consultation with relevant professional healthcare professional, considering: ○ What to implement ○ When (date and time) to implement ○ Who to implement ○ Cost of implementation ○ Noise ○ Crowd ○ Movement of items ● Propose solutions to address safety concern in consultation with relevant professional healthcare professional, which may include (not limited to): ○ Decluttering environment. ○ Installing handrails in showers and hallways. ○ Installing carpeting to reduce injuries in the event of a fall. ○ Wiping up spills promptly. ○ Removing throw rugs. ○ Putting up signages. ● Document safety related information in accordance with organisational policies and procedures.
Person-Centred Care <i>This refers to having a person centred care mind set to drive the care giver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: ● Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services ● To be mindful of client's need of reassurance

Performance Outcome

This refers to the outcome of the task on the care recipient as indication of workplace success

- The support care staff is able to propose suggestions to address safety concerns in a manner that is respectful of client's dignity, taking into consideration his/her condition, preferences and comfort level.